

## Pets In the Park – Beer Gardens Supervisor

The Edmonton Humane Society (EHS) is proudly celebrating the 30<sup>th</sup> year anniversary of the Pets in the Park festival which brings together people and their pets to celebrate the incredible impact they have on our lives, while giving back to animals in need. For EHS, our goals are simple:

- Engage with our community and supporters
- Increase fundraising revenue over previous years
- Provide opportunities for staff & volunteer engagement

Volunteers will be assisting by representing the EHS brand by engaging with attendees at the Oilersnation Beer Gardens. Volunteers will be supervising the team of servers to ensure everyone understands their roles and that procedures are followed. Supervisors will delegate tasks among the team to ensure that beverages are stocked, and attendees are served responsibly. Underage attendees must have a wristband to identify their status. Supervisors will work with security to ensure that IDs are checked, and that the maximum capacity for the Beer Gardens is not exceeded.

### Responsibilities & Tasks:

- Supervising servers and security to ensure that everyone is working collaboratively
- Ensuring that no underage attendees are being served
- Ensuring re-stocking ice coolers with product happens regularly so that all beverages are cold
- Ensuring the beer garden area is kept clean
- Monitoring the Pet Patio and ensuring the safety of everyone within the Beer Gardens fencing
- Address concerns respectfully and professionally, and consult a staff member for assistance as needed

### Skills:

- Excellent communication skills (English language) – ability to maintain a conversation comfortably
- Good customer service skills – detail oriented
- Previous supervisory experience
- Previous experience handling and dispensing liquor
- Cash handling/POS machine experience
- Knowledge of EHS – mission, values, programs, and services
- Ability to stand for 2-4 hours

### Commitment and Scheduling:

- Sunday, June 26, 2022 – 9:30am-1:30pm (3-4 volunteers needed)
- Sunday, June 26, 2022 – 1:00pm-5:00pm (3-4 volunteers needed)
- *\*Volunteers must attend the entirety of the scheduled shift*

### Role Requirements:

- Volunteers must be 18 years of age or older
- ProServe certification is required
- ProTect certification is an asset

### Screening:

- Submit application
- Criminal Record Check
  - *Volunteers will be provided with a request letter to ensure they receive a discounted fee for the check (\$15.00)*

### Onboarding & Training:

- EHS Pets In the Park Volunteer manual provided in advance
- Any additional training will be provided on site prior to beginning your shift

### Benefits:

- Chance to make a difference in the lives of homeless animals in the community
- Participating in one of Edmonton's largest pet friendly events
- Free lunch voucher to use at one of supporting food trucks
- Exclusive event t-shirt
- Invitation to the Pets in the Park Wrap-Up BBQ

### How to Apply:

Click the button below to submit your application

Apply Now!