



# 2024 Impact Report

**4,604**  
ANIMALS ADMITTED

**3,505**  
SHELTER ANIMALS  
SPAYED/NEUTERED

**517**  
SPECIALTY SURGERIES

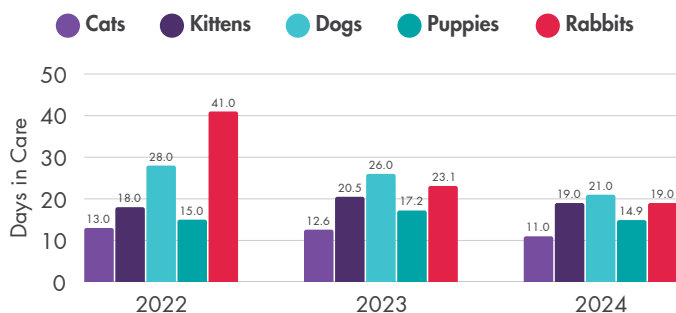
**3,552**  
ANIMALS MICROCHIPPED



## DID YOU KNOW?

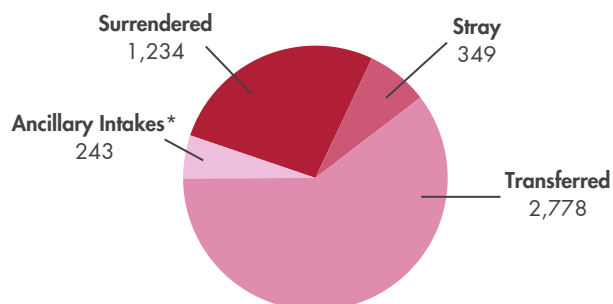
We distributed over **52,000 pounds** of food with our Pet Pantry program, along with litter and other essential supplies to help families care for their pets.

## Average Length of Stay



In 2024, the overall average length of stay was 17 days, compared to 20 in 2023 and 23 in 2022.

## Intake Methods



\*Ancillary intakes include animals born in care, emergency boarding and deceased on arrival.



**600**

SPAY/NEUTERS THROUGH  
PALS PROGRAM



**585**

ANIMALS MICROCHIPPED  
THROUGH PALS PROGRAM



**745**

DOGS ENROLLED IN  
TRAINING CLASSES AT EHS



**4,851**

PEOPLE REACHED THROUGH  
HUMANE EDUCATION



**542**

VOLUNTEERS

**24,697**

HOURS VOLUNTEERED

EQUIVALENT TO

**12**

FULL-TIME STAFF



### DID YOU KNOW?

In 2024, our Ask the Specialist free behavior hotline received over **900 calls** about animal behaviour challenges or questions.

**979**

ANIMALS FOSTERED

**308**

FOSTER FAMILIES

**3,905**

ANIMALS ADOPTED

**49,502**

GIFTS

**\$7M+**

TOTAL DONATIONS GIVEN

**\$143**

AVERAGE GIFT AMOUNT

**7.7M+**

PEOPLE REACHED ON SOCIAL



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